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Global Strategy and Practice of E-Governance

Examples from Around the World



Danilo Piaggese, Kristian Sund & Walter Castelnovo

Global Strategy and Practice of E-Governance: Examples from Around the World

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Over the past decade, there has been continual development and renewal of strategies and practices surrounding e-governance. Governments around the world have embraced new information and communication technologies to increase the efficiency of internal processes, deliver better and more integrated services to citizens and businesses, invite citizen and stakeholder participation in planning decisions, improve communication, and sometimes even enhance democratic processes.

This reference provides readers with an overview of relevant strategy and policy-level theoretical frameworks and examples, as well as up-to-date implementations from around the world. This book offers valuable insights into best practices, as well as some of the issues and challenges surrounding the governance of and with information and communication technologies in a globalized, knowledge-based world.

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